"THE WAY WE DO THINGS AROUND HERE"

CULTURE IN THE AVIATION MAINTENANCE AND ENGINEERING ENVIRONMENT



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ROYAL

AERONAUTICAL



A ONE DAY CONFERENCE

"THE WAY WE DO THINGS AROUND HERE"

CULTURE IN THE AVIATION MAINTENANCE AND ENGINEERING ENVIRONMENT

Culture is a term that nearly everyone uses, but few can agree upon its precise meaning, or how it can be measured. One thing that is agreed upon, however, is its potential impact on the safety performance of an organization. There are an abundance of definitions in social science literature ... which taken together do suggest two sub-divisions. The first comprises the beliefs, attitudes and values (often unspoken) of an organization's membership. The second is the more concrete structures, practices, controls and policies of an organisation.¹

This Conference is all about exploring the criticality of culture, some of the key issues and how addressing culture becomes a positive force for improvement in any organization. Civil, military and other complex environments will all feature as we explore and explain "the way we do things around here" from an aviation engineering and maintenance perspective.

¹Managing Maintenance Error - James Reason & Alan Hobbs



VENUE

Vincent Building,
Cranfield University, Cranfield,
Bedfordshire, MK43 OAL
Directions: http://www.cranfield.ac.uk/locations/cranfield/index.html

WHO SHOULD ATTEND

This conference will appeal to any involved or interested in improving the safety performance of their organization through cultural initiatives. It will be of particular interest to those in the aviation maintenance and engineering community.

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Proceedings

Proceedings from this event are free to delegates. If you are unable to attend and would like to purchase a copy, then additional copies can be purchased from the Royal Aeronautical Society or by completing the registration form below. Information on past

conferences can be found at www.aerosociety.com/proceedings.

Sponsorship & Exhibition

Please contact the Conference & Events Department for details on exhibiting, sponsorship and insertion of information into delegate packs.

Cancellations

In the event of cancellation, terms and conditions will apply. Please go to www.aerosocietychannel.com for more details.

PROGRAMME - 8 MAY 2013

09:00	Registration	13:30	An Engaged Culture: Reality and Rhetoric
09:20	Opening Welcome Andy Ebdon, Chairman Human Factors Group: Engineering, Royal Aeronautical Society		Air Cdre Robbie Noel, Assistant Director Joint Commitments Air, Ministry of Defence & Dr Mandy Walker, Managing Director, QI Results
09:30	What is Culture? Prof Graham Braithwaite, Head Department of Air Transport, Cranfield University	14:00	The Way We Do Things Around Here and There and Around the Globe David Sidaway, Head of Manufacturing Engineering, Rolls-Royce, Gas Turbine Services
10:00	What is Going on Out There?		
	Keven Baines, Managing Director, Baines Simmons Ltd.	14:30	Networking Break for Coffee
10:30	Networking Break for Coffee	15:00	Doing it for Real Mick Adams, Managing Director, Monarch Aircraft Engineering Ltd.
11:00	Influencing Culture in Design Doug Owen, Principle Consultant, LR Scandpower Ltd	15:30	Discussion Panel
11:30	Culture Issues in Another Complex Industry Martin Bromiley, Founder and Chairman, Clinical Human Factors Group	16:00	Close of Conference
12:00	Discussion Panel		
12:30	Networking Lunch		

Reference: #728



REGISTRATION FORM:

Registration and secure payment can be made on-line at www.aerosociety.com/events.

Alternatively, complete one registration form per person (photocopies may be used) and return with payment to:
Conference & Events Department, Royal Aeronautical Society, No.4 Hamilton Place, London, W1J 7BQ, UK

TITLE:	FIRST NAME:		SURNAME:					
POSITION:								
ORGANISATION:								
ADDRESS:								
TEL NO:	FAX NO:							
EMAIL:	RAeS MEMBERSHIP NO:							
REGISTRATION FEES: (include refreshments, lunch and access to conference proceedings)								
			Fee £	VAT 20% £	Total £			
Non-Member			82.50	16.50	99.00			
RAeS Corporate Pa	artner* (inc. Armed Forces)		80.00	16.00	96.00			
RAeS Member			75.00	15.00	90.00			
RAeS Baseline Mei	mber		72.50	14.50	87.00			

RAeS Student Affiliate Members may attend free of charge subject to availability.

CREDIT CARDS:							
The RAeS can accept payment on the following payment cards							
Visa Mastercard Ame	Maestro						
Switch Issue Number:							
Expiry Date: Month Year							
Card Number:							
Please include your CVC security code:							

These are the last 3 digits on the signature panel on the back of the card or 4 digits printed on the front of the Amex card

METHODS OF PAYMENT:

All payments should be made in Sterling (UK£).

Online: Registration and secure payment can be made online at www.aerosociety.com/events

Cheque: Should be made payable to the RAeS and enclosed with this registration form. Please add £15 if your cheque is not drawn on a UK bank to cover bank charges/currency exchange rates.

Bank Transfer: Payments can be made by bank transfer into Account No. 01564641, Sort Code 40 05 22, HSBC Bank plc, Mayfair Branch, 18a Curzon Street, London W1J 7LA, UK. Please indicate on the registration form if you have paid your fees direct.

SIGNATURE:

